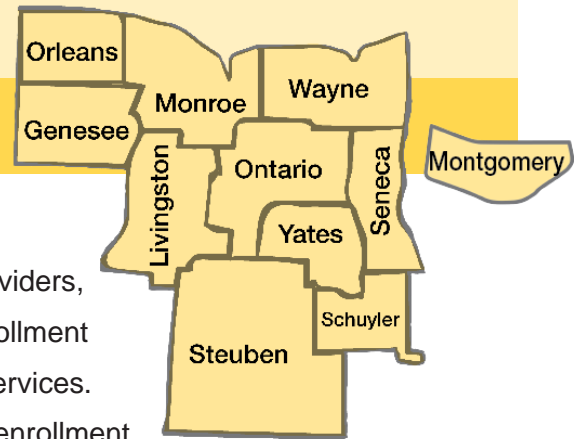


COMMUNITY REFERRAL
FOR HEALTH HOME CARE MANAGEMENT SERVICES

**Huther Doyle, a HHUNY affiliated Health Home
Serving the Finger Lakes Region and Montgomery County**



HHUNY is accepting referrals from the community (health care providers, community organizations, individuals and/or family members) for enrollment of eligible individuals into HHUNY Health Home Care Management Services. Individuals must meet all eligibility requirements to be considered for enrollment.

HEALTH HOME CARE MANAGEMENT SERVICES ELIGIBILITY

1. Individual currently has active Medicaid; AND;
2. Individual resides in one of the following Counties: Genesee, Livingston, Monroe, Montgomery, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, or Yates County; AND;
3. Individual meets the NYS DOH eligibility criteria of: two chronic conditions, or HIV/AIDS or Serious Mental Illness (SMI) or Sickle Cell Disease; AND;
4. Individual has significant behavioral, medical or social risk factors which can be addressed through caremanagement.

HOW TO MAKE A REFERRAL TO HHUNY

1. Complete the attached Community Referral Application Form, including as much detail as possible to allow HHUNY to verify eligibility for health home care management services.
2. Attached a signed "Consent to Disclosure of Health Information" Form

SAVE TIME AND PAPER!

Make referrals online.

Visit www.hhuny.org and click on "Make a Referral" in the right hand corner on any webpage.

3. Send the completed Application and Consent via secure e-mail or fax, or mail to:

HHUNY Referral Team

Email: referrals@hhuny.org

Fax: 585-613-7670

Mail: HHUNY Referral Team
New York Care Coordination Program
Health Homes of Upstate New York
1150 University Ave, Suite 142A
Rochester NY 14607

Approved individuals will be assigned to a Care Management Agency who will conduct outreach and attempt to engage the person in health home care management services. Health home services are voluntary and the individual will be asked to consent during the outreach and engagement process.

HHUNY, through its affiliates, also provides health home services in the counties of Allegany, Broome, Cattaraugus, Cayuga, Chautauqua, Chemung, Cortland, Erie, Madison, Niagara, Onondaga, Oswego, Tompkins, and Tioga. Please contact the Community Referral Coordinator to make a referral for services in any of these counties. Please sign consent forms on page 5.



HHUNY
HEALTH HOMES OF UPSTATE NEW YORK
Empowering you. Expanding possibilities.

SAVE TIME AND PAPER!

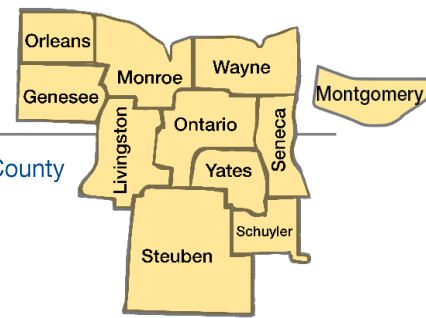
Make referrals online.

**Visit www.hhuny.org and click on
“Make a Referral” in the right hand
corner on any webpage.**



COMMUNITY REFERRAL APPLICATION

Huther Doyle, a HHUNY affiliated Health Home Serving the Finger Lakes Region & Montgomery County



save time and paper! Make referrals online. Visit www.hhuny.org and click on “Make a Referral” in the right hand corner on any webpage.

If the referral is for a youth between the ages of 18-21, please complete the following:
 Is the youth in Foster Care? Yes No If yes, please contact your local DSS
 Does the youth prefer to be served under the Adult HH system? Yes No
 Does the youth prefer to be served under the Children’s HH system? Yes No
 If yes, please complete child/youth referral at www.childrenshealthhome.com

IDENTIFYING INFORMATION

| | | |
|--|---|---------|
| Name: | Date of Birth: | |
| Address: | Medicaid CIN #: CIN has 8 characters total - 2 letters, 5 numbers, 1 letter | |
| | If CIN unavailable, provide SS # | |
| Phone: | County of Residence: | Gender: |
| | Cell Phone: | |
| Indicate any need for language/interpretation services; specify language spoken if other than English: | | |

ELIGIBILITY CATEGORY INFORMATION

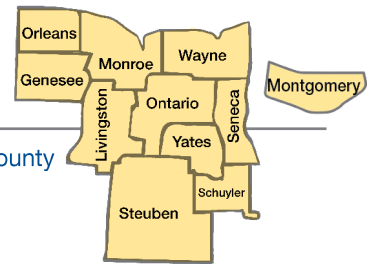
Check All that Apply. Must meet either A only or two B to be eligible.

| Check | Category | Specify Diagnosis; Provide Available Detail |
|--------------------------|---|---|
| <input type="checkbox"/> | A Serious Mental Illness | |
| <input type="checkbox"/> | A HIV/AIDS & the risk of developing another chronic condition | |
| <input type="checkbox"/> | A Sickle Cell Disease | |
| <input type="checkbox"/> | B Mental Health Conditions | |
| <input type="checkbox"/> | B Substance Use Disorder | |
| <input type="checkbox"/> | B Asthma | |
| <input type="checkbox"/> | B Diabetes | |
| <input type="checkbox"/> | B Heart Disease | |
| <input type="checkbox"/> | B BMI > 25 | |
| <input type="checkbox"/> | B Other Chronic Conditions (Specify) | |



COMMUNITY REFERRAL APPLICATION (continued)

Huther Doyle, a HHUNY affiliated Health Home Serving the Finger Lakes Region & Montgomery County



RISK FACTORS Check All that Apply

| Check | Category | Detail Indicating How Referral Meets the Risk Factor |
|-------|--|--|
| | Probable risk for adverse event (e.g., death, disability, inpatient or nursing home admission) | |
| | Lack of or inadequate social/family/housing support | |
| | Lack of or inadequate connectivity with healthcare system | |
| | Difficulty adhering to treatments or difficulty managing medications | |
| | Recent release from incarceration | |
| | History of incarceration | |
| | Most recent psychiatric hospitalization discharge date | |
| | Deficits in activities of daily living such as dressing, eating, etc. | |
| | Learning or cognition issues | |
| | Suicidal Ideation | |
| | History of Suicide Attempts | |
| | Homicidal Ideation | |
| | History of Violence | |
| | Legal History/Sex Offender Status | |
| | Unsafe Living Environment | |
| | Care Manager visitation issues (e.g., household hazards, safety concerns) | |
| | Other - Specify | |

NARRATIVE Provide any additional information that may be helpful in assignment to a Care Management Agency:

| | |
|--|---------|
| Specify Preferred or Recommended Care Management Agency, if any: | |
| Contact Information for Person Completing Referral: | Title: |
| Organization: | |
| Phone: | Email:* |

*The agency assignment is communicated via secure email to both the referral source and the agency receiving the assignment.



PERMISSION TO USE AND DISCLOSE CONFIDENTIAL INFORMATION

Huther Doyle, a HHUNY affiliated Health Home Serving the Finger Lakes Region and Montgomery County

By signing this Consent Form, you permit people involved in your care to share your health information so that your doctors and other providers can have a complete picture of your health and help you get better care. Your health records provide information about your illnesses, injuries, medicines and/or test results. Your records may include sensitive information, such as information about HIV status, mental health records, reproductive health records, drug and alcohol treatment, and genetic information.

If you permit disclosure, your health information will only be used to provide you with medical treatment and related health and social services. This includes referral from one provider to another, consultation regarding care, provision of health care services, and coordination of care among providers. Your health information may be re-disclosed only as permitted by state and federal laws and regulations. These laws limit

re-disclosure of information about your treatment at a substance abuse or mental health program, HIV related information, genetic records, and records of sexually transmitted illnesses.

Your choice to give or deny consent to disclose your health information will not be the basis for denial of health services or health insurance. You can withdraw your consent at any time by signing a Withdrawal of Consent Form and giving it to one of the providers listed in Attachment A. But anyone who receives information while your consent is in effect may retain it. Even if you withdraw your consent, they are not required to return your information or remove it from their records.

You are entitled to get a copy of this Consent Form after you sign it.

CONSENT to disclosure of health information

1. The person whose information may be used or disclosed is:

| | |
|-------|----------------|
| Name: | Date of Birth: |
|-------|----------------|

2. The information that may be disclosed includes all records of diagnosis and health care treatment and all education records including but not limited to: Mental health records, except that disclosure of psychotherapy notes is not permitted; Substance abuse treatment records; HIV related information; Genetic information; Information about sexually transmitted diseases; and Education records.

3. This information may be disclosed to the persons or organizations listed in Attachment A.

4. This information may be disclosed by any person or organization that holds a record described below, including those listed in Attachment A.

5. Use and disclosure of this information is permitted only as necessary for the purposes of the provision of delivery of health and social

services, including outreach, service planning, referrals, care coordination, direct care, and monitoring of the quality of service.

6. This permission expires on:

| |
|-------|
| Date: |
|-------|

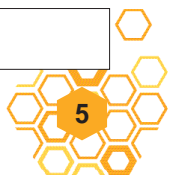
7. I understand that this permission may be revoked. I also understand that records disclosed before this permission is revoked may not be retrieved. Any person or organization that relied on this permission may continue to use or disclose health information as needed to complete treatment.

I am the person whose records will be used or disclosed, or that individual's personal representative:
(If personal representative, please enter relationship)

| |
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| |
|--|

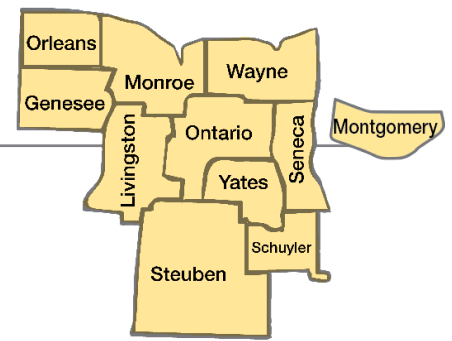
I give permission to use and disclose my records as described in this document.

| | |
|------------|-------|
| Signature: | Date: |
|------------|-------|



CONSENT TO DISCLOSE HEALTH RECORDS – ATTACHMENT A

Huther Doyle, a HHUNY affiliated Health Home Serving the Finger Lakes Region



Arbor Housing and Development
Baden Street Settlement
Casa Trinity
Catholic Charities Community Services
Centro Civico (an IBERO program)
Companion Care of Rochester: formerly Blossom
Modern Home Care Solutions of Western NY
Coordinated Care Services, Inc.
Delphi Rise
DePaul Community Services
East House Corporation
Elmira Psychiatric Center
Excellus Health Plans
Finger Lakes Community Health
Finger Lakes Area Counseling & Recovery Agency
FreedomCare
Genesee County Mental Health Services
Greater Rochester Health Home Network (GRHHN)
Happiness House
HCR Care Management LLC
Highmark Western & Northeastern NY
Hillside
Horizon Health Services
Huther-Doyle Memorial Institute, Inc.
Ibero-American Action League
John D. Kelly Behavioral Health Center
Lakeview Health Services
Liberty Resources

Livingston County Mental Health Services
Monroe County Office of Mental Health
Monroe Plan for Medical Care
MVP Health Care
New York Care Coordination Program, Inc.
New York State Catholic Health Plan dba Fidelis Care New York
New York State Office of Mental Health
New York State Office of Alcohol and Substance Abuse Services
Ontario County Department of Mental Health
Orleans County Department of Mental Health
Pathways, Inc.
Person Centered Housing Options (PCHO)
Rochester Regional Health System
Rochester Psychiatric Center
Rochester Rehabilitation Center
Schuyler County Community Services
Steuben County Community Mental Health Services
TruCare Connections, Inc.
United Healthcare
University of Rochester/Strong Memorial Hospital
VNS/Community Care/UR Home Care
Villa of Hope
Wayne ARC
Wayne County – Wayne Behavioral Health Network
Western New York Independent Living, Inc.
Westside Community Care Management
Yates County Department of Community Services
YWCA of Rochester and Monroe County



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askhhuny@hhuny.org

